

Post Season Survey

A post season survey is a tool to gain feedback from participants, providing an insight to what they value in their touch football experience as it is more than just the game that brings members to your fields and supporting your affiliate. We recommend for the survey to be sent out the week after the conclusion of your competition whilst the season experience is fresh in your participants minds.

The questions below are a clear and concise way to gain valuable feedback and can sent out to members in various ways – MySideline Communicator tool, <u>Jotform</u>, Google forms or <u>Survey Monkey</u>.

Scale options – these can be used to assist with your scale-based questions

- · Poor, Fair, Good, Very Good
- · Unsatisfied, Neutral, Satisfied, Very Satisfied

Questions

- 1. Name/Email (optional if you'd like us to get back to you on feedback)
- **2.** Are you a player, parent or referee?
- **3.** Competition you or child participated in?
- **4.** How did you find the registration process?
- **5.** How would you rate the cost of our registration fees?

Expensive – Affordable – Inexpensive

Comment for reason (optional for participant to answer)

6. How would you rate the structure of our competition?

Poor – Fair – Good – Very Good

Comment for reason (optional for participant to answer)

7. How would you rate the information sent out from the club to members regarding the competition?

Unsatisfied - Neutral - Satisfied - Very Satisfied

Comment (optional for participant to answer)



8. Why did you participate in our competition	n?
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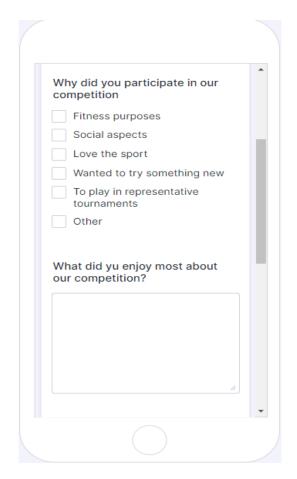
- o Fitness benefits
- Social aspect
- o Love the sport
- Wanted to try something new
- o To play in representative tournaments
- Other (comment)
- 9. What did you enjoy most about our competition?
- **10.** What didn't you enjoy about our competition?
- **11**. What is your ideal length of regular season competition? 1- 6 weeks? 7 10 weeks? 11 14 weeks? 15 weeks +?
- 12. Do you plan on returning for our next touch football season? And why? Yes No
- 13. Would you recommend a friend to participate in our touch football competition? And why? Yes No
- 14. How can we improve your touch football experience?
- 15. Would you be interested in being involved on the committee?
- 16. Would you be interested in volunteering on game nights?
- **17.** Did the new One Fee payment structure (\$22.00 insurance payment) have any impact on decision to register to our competition?
- 17. Additional comments

Example Surveys on the next page.



How would you rate the cost of our registration fees? *
C Expensive
○ Affordable
O Inexpensive
Comments regarding the cost of our fee
Your answer
How would you rate the structure of our competition? *
O Poor
O Fair
Good
○ Very Good
Comment regarding our competition structure
Your answer

Google form example



Jotform example